

RISHIKUL SANATAN COLLEGE
DEPARTMENT OF COMPUTER STUDIES
YEAR 13 – WORKSHEET 2
Information System

on a Year 13 Computer Notebook, respond to each question or statement.

1.	What is the purpose of a management information system?
2.	Describe the three common categories of MIS reports.
3.	Describe the four parts of a DSS.
4.	How is an ESS similar to and different from an MIS or DSS?
5.	Who are knowledge workers? What type of information system is designed to support them?
6.	What is the difference between an office automation system and a knowledge work system?
7.	Discuss the roles of the three kinds of management in a corporation.
8.	Describe the different reports and their roles in managerial decision making.

MATCHING

Match each numbered item with the most closely related lettered item. Write your answers in the spaces provided.

A. DSS	1. Manager responsible for administration and monitoring workers. ____
B. exception report	2. System that records day-to-day transactions. ____
C. GDSS	3. Computer-based information system that produces standardized reports in summarized, structured form. ____
D. general ledger	4. Activity that produces income statements and balance sheets based on all transactions of a company. ____
E. knowledge workers	5. Report generated at regular intervals. ____
F. MIS	6. Report that calls attention to unusual events. ____
G. periodic report	7. Flexible tool for analysis that helps managers make decisions about unstructured problems. ____
H. supervisor	8. System used to support the collective work of a team addressing large problems. ____
I. tactical models	9. Models that help middle managers control the work of the organization. ____
J. TPS	10. Individuals involved in the creation of information. ____

Khaooot Game [Ends in 27 days](#)

Start date: May 27 2021, 5:40 pm. End date: Jun 23 2021, 12:00 pm

To play this game type or copy this URL to your Browser

<https://cutt.ly/Mny6pyo>

<https://bit.ly/3uqDiU7>